# **Cookies Policy**

In this site of the Maxillofacial Institute, cookies are used.

If you do not accept the use of cookies, follow the instructions indicated below by changing the settings in your browser, otherwise it means that you accept our use and cookies policy.

#### What are cookies?

A cookie is a file that is downloaded to your computer or mobile device when you visit certain web pages. Cookies can allow a web page, for example, to identify a user session, remember your preferences (such as language), store and retrieve information about the browsing habits of users on the website, or provide advertising adapted to your needs and preferences.

In the following link you can find more information about cookies: <a href="http://www.allaboutcookies.org/es/">http://www.allaboutcookies.org/es/</a>

## Cookies used in this site

The cookies used in this site are **property of the Maxillofacial Institute and of third parties** (LiveChatinc.com, App.tuotempo.com, Google.es, Google.com, Tuotempo) and are classified as follows:

Nombre	Tipo de cookies	Finalidad	Origen	Vencimiento
Instituto-maxilofacial_session	Technical	Cookie used to disable certain features of the site, such as languages or preferences	Maxillofacial Institute	Logoff
lc_window_state	Technical		Maxillofacial Institute	Logoff
Lc_visitor_id.2237681	Technical		Maxillofacial Institute	3 years
3-rdparty	Technical		Livechatinc.com	Logoff
_livechat	Technical	Cookies for the Livechat operation of	Livechatinc.com	2 years
_livechat_setcookie	Technical	"livechatinc.com" implemented in the Maxillofacial Institute	Livechatinc.com	Logoff
Main_window_timestamp	Technical		Livechatinc.com	Logoff
Main_window_timestamp0	Technical		Livechatinc.com	Logoff
Common_iwcs_0	Technical		Livechatinc.com	Logoff
Recent_window	Technical		Livechatinc.com	Logoff
lang	Technical	Operation of the videoconference and request an appointment windows.	App.tuotempo.com	20 days
_gads	Behavioural Advertising	Remarketing cookie, serves to improve the experience on and off site.	.amazonaws.com	Logoff
_utma	Analytics	Analytical cookies to collect information on		2 years from installation
_utmb	Analytics	how users use our portal, for example the number of visitors and which are the most used pages. the information is collected	Maxillofacial Institute through Google Analytics*	30 minutes from instalation
_utmc	Analytics	anonymously and is used to improve our site.		Logoff
_utmz	Analytics			6 months from installation
PREF	Analytics		Google.com	2 years

NID	Analytics		Google.com	6 months/2 years
APISID	Analytics	Analytical cookies of the Maxillofacial Institute site that serve to improve the experience on the site and the services offered in it, such as the videoconference and request an appointment windows.	Google.com	2 years
HSID	Analytics		Google.com	2 years
SAPISID	Analytics		Google.com	2 years
SID	Analytics		Google.com	2 years
SSID	Analytics	1	Google.com	2 years

The information collected through Google Analytics is transmitted to Google, Inc., a Delaware company whose main office is at 1600 Amphitheater Parkway. Mountain View (California), CA 94043, United States, on its servers in the United States, in accordance with its privacy policy: <a href="http://www.google.com/analytics/learn/privacy.html">http://www.google.com/analytics/learn/privacy.html</a>

## Social network cookies and on our blog

In our portal we provide links to the pages that are on social networks (Facebook, Twitter, Vimeo, YouTube, Instagram, Linkedin) and to our Blog. For the operation of these sites, if you access them, **cookies from the Maxillofacial Institute and third parties** are also installed (Facebook.com, Instagram.com, Twitter.com, Vimeo.com, Youtube.com (Google), Linkedin.com)

These cookies are of two types:

- **Technical cookies** necessary to access information and videos that we share on social networks and on our blog.
- Analytical cookies (for example, Google Abalytics), since most social networks, as well
  as in our blog analytical tools are used to collect information on how users use our
  portal, the blog, and social networks.

In the following links you can consult the cookies policy of the different social networks:

Facebook: <a href="https://www.facebook.com/help/">https://www.facebook.com/help/</a> cookies

Twitter: <a href="https://www.twitter.com/privacy">https://www.twitter.com/privacy</a> Vimeo: <a href="https://www.vimeo.com/privacy">https://www.vimeo.com/privacy</a>

Youtube: <a href="https://www.google.es/intl/es/policies/technologies/types/">https://www.google.es/intl/es/policies/technologies/types/</a>

Linkedin: https://www.es.linkedin.com/legal/cookie-policy?trk=hb ft cookie

Instagram: https://www.instagram.com/help/\_cookies

# What happens if I delete cookies?

Type of cookie	Consequences of elimination	
Technical cookies of the Maxillofacial	Site may have unexpected behaviour	
Institute		
Livechatic.com cookies	Unable to use live chat	
Cookies from Google, Doubleclick and	None.	
analytics		
Analytic cookies from social networks and	None.	
blog		

Functional cookies from social networks and	Some functionalities may be unavailable.
blog	

## How are cookies eliminated?

**To delete all these cookies**, before or after installation, you must access the Preferences / Tools of your browser and delete the cookies stored on your computer and / or change the privacy settings to prevent installation. Depending on the browser you use, you should follow the instructions below:

- Explorer: http://windows.microsoft.com/es-es/windows7/how-to-manage-cookies-in-internet-explorer-9
- Chrome: <a href="http://support.google.com/chrome/bin/answer.py?hl=es&answer=95647">http://support.google.com/chrome/bin/answer.py?hl=es&answer=95647</a>
- Firefox: <a href="http://support.mozilla.org/es/products/firefox/cookies">http://support.mozilla.org/es/products/firefox/cookies</a>
- Safari: <a href="http://support.apple.com/kb/ph5042">http://support.apple.com/kb/ph5042</a>
- Opera: <a href="http://help.opera.com/Windows/11.50/es-ES/cookies.html">http://help.opera.com/Windows/11.50/es-ES/cookies.html</a>

As to **analytical cookies**, you can also eliminate them by using the Google Analytics disablement plugin for browsers: <a href="https://tools.google.com/dlpage/gaoptout?hl=es">https://tools.google.com/dlpage/gaoptout?hl=es</a>

#### More information

If you have any questions about this subject, contact us at <a href="mailto:international@institutomaxilofacial.com">international@institutomaxilofacial.com</a>